



Ty Brian



Ty Brian, Salop Road, Wrexham, LL13 7AF



01978357613

Date(s) of inspection visit(s):

19/06/2025, 23/06/2025, 04/07/2025

Service Information:

Operated by:	Summit Care Services Ltd.
Care Type:	Care Home Service Adults Without Nursing
Provision for:	Care home for adults - with personal care, Provision for mental health
Registered places:	6
Main language(s):	English
Promotion of Welsh language and culture:	The service provider anticipates, identifies, and meets the Welsh language and culture needs of people.

Ratings:



Well-being

Good



Care & Support

Good



Environment

Good



Leadership & Management

Good

Summary:

Ty Brian is located in the centre of Wrexham close to shops, transport links, and community amenities, and specialises in the care and reablement of adult males with mental health support needs.

At this inspection we rated the service as Good across all four themes. This is because people receive consistently good support from staff who know them well and ensure their rights and entitlements are promoted and respected. The environment of the home is comfortable and provides the facilities, equipment, and home comforts people need. The Responsible Individual (RI) has a dual role as manager for the home and is in the home daily providing oversight and monitoring the quality of care and support provided.

Findings:



Well-being

Good

People achieve good outcomes in the service because they are supported to live healthily and safely with control over their lives. Records show regular resident meetings take place where people can share feedback with the RI/Manager and staff about how the service is run. People have choice over how to spend their time and are supported to access the community for various activities including food or clothes shopping, going out for lunch, and country walks. There is a varied menu of freshly prepared meals daily and people are encouraged to maintain a healthy lifestyle through gym memberships, swimming, walking, and following specialist dietary advice. People are encouraged and supported to make choices about their day-to-day lives including what to eat, where and with whom to spend their time, and what activities they want to do. Personal plans show people are listened to and their right to take informed personal risks is promoted by the provider. People meet with independent advocacy professionals where needed and the RI/Manager ensures actions arising from those meetings are completed in a timely way.

People achieve good outcomes, such as improved health, maintaining significant relationships, and independently shopping for personal and household items with support from staff to access the community. Support is provided to help people maintain and develop essential skills and abilities; for example, collaborative cooking sessions occur regularly, and on Fridays, everyone selects, shops for, and prepares meals of their choosing with staff assistance. People are supported to attend healthcare appointments and seek professional advice relating to their health and well-being. During our inspection visit staff supported people to attend hospital appointments and records show they all receive regular health check-ups with local community health teams. The RI/Manager speaks Welsh with people living in the service and they told us they appreciate it.

People are consistently supported to manage their finances effectively. Staff know and effectively follow the provider's procedures for supporting people to budget and make spending decisions. The RI/Manager told us they have supported people to save money towards purchasing furniture for their bedroom and getting some body art. Records in the home show staff are not involved with people's financial affairs unless necessary as part of agreed care plans.

Staff understand their responsibilities to safeguard people from abuse and harm and are confident the RI/Manager acts to address issues if concerns are raised. People like living in the home and told us if they need anything the RI/Manager is always helpful.



Care & Support

Good

People achieve good outcomes living in this service because the provider ensures they receive the care and support they need. Care planning is comprehensive and highly personalised, addressing a broad spectrum of support areas that reflect people's individual needs. There is clear evidence of people being actively involved in their care planning and decision-making regarding the support they receive. We saw plans include people's preferences, interests, past life, and protected characteristics. Ongoing collaboration with professionals is evident, with advice consistently sought, recorded, and implemented by staff when providing support. Detailed records, including hospital passports, care plans, risk assessments, and daily care notes, are consistently completed, reviewed, and updated. Regular healthcare appointments are attended and recorded in detail. This thorough documentation supports strong oversight by the RI/Manager and ensures alignment with each person's individual physical, mental and emotional health needs.

People achieve good outcomes because they are actively engaged in their own recovery process. Recovery Star assessments are conducted every two months with input from people themselves, focusing on improvements in health and well-being, such as weight management and mood enhancement. When it comes to food and nutrition, bilingual menus are followed, using fresh meat, fruit, and vegetables to create meals that smell and look appetising. People are encouraged to participate in meal selection and preparation on a weekly basis, fostering independence and accommodating varied dietary preferences. Shared kitchen storage is secured to help manage particular dietary and mental health needs for people.

Interactions between staff and individuals are positive, respectful, and compassionate. Staff demonstrate thorough knowledge of those they support and display a strong commitment to their roles. Feedback from people indicates strong relationships with staff and high regard for the RI/Manager.

Medication management and storage is well organised and safe. Medications are securely stored, including within residents' rooms when mobility limits access to the main medication room. All records are maintained well and reflect people are receiving the medications they require, in line with prescriptions and medical advice. There are good hygiene and infection prevention and control systems in place, which are followed by staff and monitored by the RI/Manager. People are encouraged to maintain life skills and contribute to keeping their rooms tidy and clean with staff support.



Environment

Good

People achieve good outcomes because the home provides the accommodation, space, and equipment they need. The atmosphere in the home is calm and relaxed and welcoming. People's rooms contain the furniture and equipment they need and are personalised to their tastes, with decorative touches, posters, books, and furniture of their choosing. We saw staff respect people's rooms as their private spaces. The provider ensures people have a range of private and communal spaces to socialise together. There is a small courtyard with seating accessed off the main lounge and dining area on the ground floor. This is simply but tastefully decorated and provides family style dining and ample seating space, and we saw people relaxing together and with staff watching television and chatting about how they spent their day. We saw photos of one person enjoying a celebratory birthday meal in the dining room with visitors. There is a smaller lounge on the first floor with sofas and a desk where people can spend quiet time or have private meetings with visitors and professionals supporting them. Additional storage is provided for bulk and personal purchases, reflecting people's individual preferences and needs.

The manager told us people have requested developments to improve the usability of the main outside space to the front of the home. This is currently paved and set aside for parking but includes a covered seating area for people to enjoy during clement weather. People are supported to access the local amenities including shops and swimming baths on a daily basis. Records in the home show people regularly go for walks and explore more rural areas around Wrexham using the home's vehicle. Records also show the vehicle undergoes safety checks on a weekly basis and prior to each use, alongside the annual servicing and maintenance.

The RI/Manager ensures people's health and safety is promoted and maintained with regular checks and servicing of equipment, and routine fire safety, water safety, and electrical and gas safety checks and testing completed in line with relevant current legislation and regulations. We saw people have individualised Personal Emergency Evacuation Plans (PEEPs) in place to ensure they have the support they need to exit the building in the event of an emergency. Issues with fire safety testing identified as requiring improvement at the last inspection have all been resolved. The home has a level 5 Food Hygiene Rating, which is the highest level achievable.



Leadership & Management

Good

People achieve positive outcomes because the provider cultivates an environment defined by compassion and professionalism through good monitoring and oversight mechanisms. The RI/Manager assumes a dual role within the home, maintaining good daily oversight of care and support services, and demonstrating thorough knowledge of the individuals residing there. In the absence of the RI/Manager, senior carers maintain continuity of service under the leadership and guidance of other directors within the organisation. The RI routinely compiles detailed reports on care quality, which inform quarterly evaluations presented to the provider, highlighting areas for improvement and development.

Monthly resident meetings are conducted in ways tailored to residents' preferences. Feedback from these meetings is gathered and utilised by the RI to guide recommendations for service advancement. Auditing and governance frameworks are effective, with all aspects of care and support regularly audited, including weekly vehicle checks performed by staff, often with resident involvement, with related expenses fully covered by the provider.

People benefit from appropriate staffing levels and well-trained care personnel who know them well. The RI/Manager ensures the home is optimally staffed at all times, to ensure people are supported to access community resources, healthcare, and appointments as needed. Staff training is delivered via online modules covering core topics such as safeguarding, infection control, fire safety, medication management, and mental health. Additionally, staff are designated champion roles to promote peer training and support ongoing skill development. Upcoming planned training includes suicide awareness and management, as well as childhood experiences training for key workers supporting individuals with specific needs. In-person fire safety training is also scheduled.

People's outcomes are at risk because the provider has not ensured safe recruitment and staff vetting procedures are not consistently followed, and we expect the provider to take action. Nonetheless, records in the home confirms that staff maintain registration with Social Care Wales, and the RI/Manager regularly verifies DBS checks and registration status to ensure compliance. Supervision is provided by the manager, who encourages reflective practice and supports both professional growth and recognition of achievements. Team meetings address significant subjects such as staff and resident well-being, record keeping, training requirements, and medication management, while also offering support following challenging incidents. On balance, considering the findings of this inspection in their entirety, we have decided to award a Good rating for this theme, because the provider's other monitoring and oversight systems ensure people achieve good outcomes and well-being.

Areas identified for improvement

Where we identify **Areas for Improvement** but we have not found outcomes for people to be at immediate or significant risk, we discuss these with the provider. We expect the provider to take action and we will follow this up at the next inspection.

Where we find outcomes for people **require significant improvement** and/or there is risk to people's well-being we identify areas for **Priority Action**. In these circumstances we issue a Priority Action Notice(s) to the Provider, and they must take immediate steps to make improvements. We will inspect again within six months to check improvements have been made and outcomes for people have improved.

The table(s) below show the area(s) for priority action and/or those for improvement we have identified.

Summary of Areas for Improvement	Date identified
People may not always achieve good outcomes because safe recruitment and vetting procedures for new staff are not consistently applied and require strengthening.	19/06/25

CIW has not issued any Priority action notices following this inspection.

Welsh Government © Crown copyright 2025.

*You may use and re-use the information featured in this publication (not including logos) free of charge in any format or medium, under the terms of the Open Government License. You can view the Open Government License, on the National Archives website or you can write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gov.uk
You must reproduce our material accurately and not use it in a misleading context.*