



Arolygiaeth Gofal
Cymru
Care Inspectorate
Wales

Inspection Report

Beudygwyn Farm



Beudygwyn Farm, Amlwch, LL68 0PR



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www.achievetogether.co.uk

Date(s) of inspection visit(s):
22/07/25

Service Information:

Operated by:	Achieve together Ltd
Care Type:	Care Home Service Adults Without Nursing
Provision for:	Care home for adults - with personal care, Provision for learning disability, Provision for mental health
Registered places:	18
Main language(s):	Welsh and English
Promotion of Welsh language and culture:	The service provider anticipates, identifies, and meets the Welsh language and culture needs of people.

Ratings:



Well-being

Excellent



Care & Support

Excellent



Environment

Good



Leadership & Management

Excellent

Summary:

Beudygwyn Farm is a residential home for 18 people set on a small holding near Amlwch. It provides care and support to people experiencing moderate learning disabilities, mental health needs, autism spectrum conditions, physical disabilities and acquired brain injuries.

People receive high levels of consistent, personalised and one to one care from staff who know their needs well. They are safe and receive mental stimulation and appropriate activities.

People live healthily and safely with control over their lives. They engage with their community in a meaningful way and are regularly out and about.

Personal plans reflect people are supported to attend health care appointments and can access the

GP and psychiatric teams in a timely way.

People have a voice in their care and can access advocacy services should they need them.

People can communicate their feelings daily using communication methods which are appropriate to their needs.

Accommodation is well maintained, and people choose their decor and furnishings.

The Responsible Individual provides quality reports, excellent governance and managerial structure, aligned with regulations and in consultation with staff, people and families.

Policies are in place to ensure a safe environment. Staff are vetted, competent and knowledgeable.

Findings:



Well-being

Excellent

People living at Beudygwyn Farm are treated with dignity and respect. They are without exception positively supported to identify their personal wellbeing outcomes and encouraged to build on their strengths.

People are actively involved in decisions which affect them regular tenants' meetings ensure people feel involved and listened to. They are empowered to understand their rights and entitlements as much as they are able. They are supported to manage their own finances where they can.

People are encouraged to choose their own colour schemes in their homes. Bedrooms and sitting rooms have personalised decoration and furniture. Rooms were being freshly painted to a high standard

Staff use appropriate communication methods e.g. Makaton. People have access to information which is tailored and personalised e.g. Easy read booklets which include like and dislikes and important things and important people.

The Welsh language and culture are an integral and dynamic part of Beudugwyn Farm as 76% of the staff are bilingual. The service provider anticipates, identifies and meets the Welsh language and cultural needs of people.

People are encouraged to plan and co-produce diverse activities of their choice. On site there is a separate, standalone, activities room. This is a safe space with ample facilities and materials to interest most people. and allow for social interaction and foster social connections where people can develop personal skills and pursue hobbies.

People are safe and protected from abuse and neglect. They are encouraged to express their concerns and preferences effectively and their rights and dignity are upheld. All staff are trained in safeguarding. People report they feel safe. People have 1:1 time with key workers to express any worries.

Outcomes for people are excellent because they have regular opportunities to connect with family. A family member told us how her son was supported to make weekly home visits. Another told us how her son was taken to stay with them overnight.

Staff have a sound understanding of safety, weighing risks and rewards to promote wellbeing and involvement in the community. We were told how one person is facilitated to go every day to the local shop to buy a newspaper and how the shopkeeper is welcoming and helpful.

The provider always prioritises people's wellbeing ensuring that their accommodation significantly enhances their quality of life. Beudygwyn Farm is a very quiet and tranquil place that is essential for some people's wellbeing. Events are organised to include family and friends.



People are supported to be as independent as possible. Their aspirations, culture and protected characteristics are taken account of. We saw from personal plans selected, people are at the centre of the care planning process and are included, as able, in care reviews. People's preferences are reflected in their personal plans and included in their daily care by key workers. People have key workers who they know well and who can anticipate their needs.

People experience continuity of care with a low staff turnover. Care staff, spoken with, have worked in the home for some years. We saw from care staff work rotas that retention of staff is good and there is continuity of care for people which enables them to feel safe.

The provider conducts highly effective assessments of whether they can meet the person's needs before offering a service. Careful consideration is made whether Beudygwyn is suitable for the person's needs and desired outcomes.

Staff use strategies tailored to each person's individual needs. Highly personalised care and support plans identify new health and wellbeing outcomes. Work opportunities are sourced for people according to their abilities and desired outcomes.

Health promotion is actively encouraged with people being helped to keep hospital, dental, chiropody and audiology appointments in the community. Personal plans evidenced people can access health care appointments and reviews in a timely way.

Providers maintain an exceptionally strong approach to safeguarding. All staff are trained in safeguarding and follow the Wales Safeguarding Procedures. Providers work positively with the local authority safeguarding department and report incidents appropriately to Care Inspectorate Wales (CIW), in line with the regulations.

People's rights to liberty are protected and safeguarded with appropriate and timely applications made to authorise DoLS [Deprivation of Liberty Safeguards].

Providers follow best interest procedures to administer medicines in line with legislation. Medicines are stored safely, and ambient temperatures are monitored to keep medicines appropriately.

Records are kept of medications entering and leaving the home to provide a robust audit trail. Medicines policies are in place and are available for staff to support them in their practice.

We saw providers comply with laws and guidelines related to hygiene practices. Equipment relevant to the statement of purpose is provided to maintain high standards of hygiene. Living areas present as clean and care workers support people with personal and environmental hygiene. Care workers receive training regarding infection control practices.

People are engaged in choosing and shopping for healthy ingredients to make hearty meals. People say how they enjoy the Sunday carvery. People have choices regarding their meals and key workers encourage variety and healthy choices in their diet.



Environment

Good

Beudygwyn Farm is a small working farm with sheep, goats and chickens.

The provider has skilfully designed the layout to provide people with different areas for preferred activities. The living areas are cleverly designed to provide people with their own private space and promote independence. Each person has a dedicated lounge area either as part of their bedroom or separate where they can relax and host their families and friends.

There is a large well-appointed activities room on site where people can comfortably engage in their hobbies play pool, watch films etc.

Safe outdoor, garden spaces are plentiful and allow people to freely access nature or kick a ball or have a barbeque.

Beudygwyn Farm is surrounded by fields with spectacular views into the distance. We saw staff and people sitting outside enjoying chatting and playing with the numerous cats onsite. We saw people pushing wheelbarrows and feeding the animals, actively involved in the daily tasks around the small holding. Outdoor spaces are well maintained and invite people to go outside independently where possible.

The organisation is committed to ensuring the premises, indoor and outside are well maintained and serviced to a very high standard. During our visit the maintenance worker was occupied in painting and decorating the Main House.

People are encouraged to be involved in decorating their own living spaces. We saw people's bedroom with personalised decoration including tasteful graffiti art and posters.

Health and Safety risk assessments are in place for the farm and are frequently reviewed to keep people as safe as possible. Utilities such as water, gas and electricity are frequently serviced and certified for safety. The farm has buildings insurance which is within date. Fire alarms are tested on a weekly basis and care staff are aware of evacuation procedures in the event of an emergency.



The service provider has highly effective organisational arrangements, governance and oversight in place which ensures smooth operations and uphold high standards of care and support.

We saw that leaders are visible role models who guide the strategic direction and the pace of change. We observed the manager conversing with people in a relaxed way.

The aims and objectives of the organisation inform the care and support provided. The Statement of Purpose document is within date and explains the service to people including how to raise concerns should they need to.

The provider has an inclusive approach to quality control, taking feedback from professionals, staff and people to drive sustainable improvements. We read Action Plans which were dynamic and significantly enhance outcomes for people. We saw records of tenants' meetings and that the RI and senior staff take note of people and opinions of care staff to inform the future planning of the service.

The service is monitored by the provider using audits which provide highly detailed analysis. Results are shared with care staff to ensure a continually improving service.

We examined records which showed the service provider shares information with the Local Authority, Commissioners and Care Inspectorate Wales about events in the service in a timely and transparent and accountable manner.

When things go wrong leaders respond quickly with remedial action and learn from mistakes. e.g. a family member complained about the clothes washing facilities this prompted an action plan, and steps were taken promptly to refurbish the laundry.

Staff have the necessary expertise, skills and qualifications to meet people's care and support needs. We saw from the care staff records reviewed; sufficient employment checks are in place to ensure staff are appropriate to work with vulnerable adults with complex needs.

Staff confirmed to us that the provider prioritises staff training and development. The Responsible Individual is directly involved in staff training. We saw the training room which provides quiet and uninterrupted space for staff to receive training face to face or online. Records confirmed that staff are well trained and there are very efficient systems in place to review training provision and ensure training is up to date. Care staff told us they have regular supervision in line with regulations, to support them in their daily roles.

The staff group is consistent and there is a bank of staff to draw on in emergencies. The provider does not depend on agency staff. This allows for continuity of care and support for people.

Areas identified for improvement

Where we identify **Areas for Improvement** but we have not found outcomes for people to be at immediate or significant risk, we discuss these with the provider. We expect the provider to take action and we will follow this up at the next inspection.

Where we find outcomes for people **require significant improvement** and/or there is risk to people's well-being we identify areas for **Priority Action**. In these circumstances we issue a Priority Action Notice(s) to the Provider, and they must take immediate steps to make improvements. We will inspect again within six months to check improvements have been made and outcomes for people have improved.

CIW has no areas for improvement identified following this inspection.

CIW has not issued any Priority action notices following this inspection.

Mae'r adroddiad hwn hefyd ar gael yn Gymraeg

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