Arolygiaeth Gofal Cymru
Care Inspectorate Wales

Inspection Report

Seren Fach Day Nursery

Above The Bakery, Gors Avenue, Swansea, SA1 6RH

07904213644

The inspection visit took place on 24/09/2026

Service Information:

Operated by:	Seren Fach Ltd
Care Type:	Children's Day Care
Registered places:	35
Main language(s):	English
Flying Start service:	Yes
Receive funding to provide early years part time education:	No
Promotion of Welsh language and culture:	The provider makes an effort to promote the use of the Welsh language and culture or is working towards a bilingual service.

Ratings:



Well-being



Care & Development



Environment



Leadership & Management

Summary:

Children are happy, settled and confident, making choices, expressing themselves and forming positive relationships with staff and peers. Staff provide warm and supportive care.
Leaders ensure the setting offers varied spaces and accessible resources. We have issued two urgent Priority Action Notices regarding risk assessments and supervision of children which need to be urgently addressed. Leaders told us they are committed to making improvements and have started to address these during the inspection.

Findings:

Well-being

As this was a focused inspection, we have not considered this theme in full.

Children are happy and settled at the setting. They are able to influence how they spend their time at the setting, making choices about the activities they take part in and choosing resources and toys that interest them.

Children express themselves confidently. They develop positive relationships with staff. Children are confident their wants and needs will be listened to as staff respond promptly and positively to their attempts at communication. Children know they can approach staff for support or reassurance whenever they need it. For example, children readily approach staff for reassurance and cuddles when they are tired.

Children interact well together and enjoy their play. They share resources and take turns appropriately with their friends. For example, they play together happily in the home corner as they pretend to cook dinner and pass each other play food items.

Children have appropriate opportunities to develop their independence. They are learning self-help skills, such as hand washing with support from staff.

Care & Development

As this was a focused inspection, we have not considered this theme in full.

Staff provide care which helps children feel settled and supported. They are warm, patient and kind in their interactions with children. For example, we saw how staff reassured children as they became tired near the end of the day, responding to them with gentle care.

Environment

As this was a focused inspection, we have not considered this theme in full.

Leaders ensure written risk assessments are in place, however, these are not sufficiently robust to monitor and manage risks across the entire setting. Outcomes for children require significant improvement as risk assessments had not identified all potential risks to children in the wider environment if supervision lapsed. As a result, a priority action notice has been issued regarding this matter and the provider must take immediate action to address these matters.

Leaders provide a variety of spaces to meet children's needs, including a main playroom that is sectioned for different age groups, a baby room, a sensory room, and an accessible, sheltered outdoor area. Leaders and staff arrange the environment appropriately, providing a suitable range of play experiences and opportunities for children.

Children have access to a range of resources which support their learning and development. Resources are stored at low level, promoting children's independence by allowing them to freely choose and access toys and play materials.

Leadership & Management

As this was a focused inspection, we have not considered this theme in full.

Leaders are committed to providing a warm, friendly setting where children and their families feel welcome and at home. They acknowledge that urgent improvements are required and told us they are keen to take appropriate action. Leaders have already started to make changes to improve safety at the setting. They are diligent in fulfilling their regulatory responsibilities to make notifications to Care Inspectorate Wales about all notifiable events, including serious incidents and staff changes.

Records show that the setting maintains the required staffing ratios. Staff confirm they have a sufficient number of staff on duty each day. However, we found poor outcomes for children as the provider does not have adequate systems in place to ensure children are appropriately supervised at all times. As a result, a priority action notice has been issued regarding this matter and the provider must take immediate action to address these matters.

Areas identified for improvement

Where we identify **Areas for Improvement** but we have not found outcomes for people to be at immediate or significant risk, we discuss these with the provider. We expect the provider to take action and we will follow this up at the next inspection.

Where we find outcomes for people **require significant improvement** and/or there is risk to people's well-being we identify areas for **Priority Action**. In these circumstances we issue a Priority Action Notice(s) to the Provider, and they must take immediate steps to make improvements. We will inspect again within six months to check improvements have been made and outcomes for people have improved.

The table(s) below show the area(s) for priority action and/or those for improvement we have identified.

CIW has no areas for improvement identified following this inspection.

Summary of areas for Priority Action	Date identified
We found poor outcomes for children as the provider does not always ensure unnecessary risks to the health and safety of relevant children are identified and so far as possible eliminated	24/09/26
We found poor outcomes for children as the provider does not have adequate systems are in place to ensure children are appropriately supervised at all times.	24/09/26

National Minimum Standards

Where we find the provider is not meeting the National Minimum Standards for Regulated Child Care but there is no immediate or significant risk for people using the service, we highlight these as Recommendations to Meet National Minimum Standards.

We expect the provider to take action to address these and we will follow these up at the next inspection.

Standard	Recommendation(s)
Standard 7 - Opportunities for play and learning	Enhance opportunities to develop children's independence skills during snack and mealtimes
Standard 7 - Opportunities for play and learning	Ensure children have the resources and opportunities to develop their physical skills, exploration, creativity and curiosity both indoors and outdoors

Best Practice

Where we think it helpful, we may make best practice recommendations. These are to encourage settings that are doing well to become even better at helping children thrive.

Recommendation(s)
Develop the use of incidental Welsh with children

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