Arolygiaeth Gofal Cymru
Care Inspectorate Wales

Inspection Report

Ladybird Playgroup

Nelson Community Care Centre
Bryncelyn
Nelson
CF46 6HL



Date Inspection Completed

11/03/2022

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About Ladybird Playgroup

Type of care provided	Childrens Day Care Full Day Care
Registered Person	Paige Lloyd
Registered places	16
Language of the service	English
Previous Care Inspectorate Wales inspection	
Is this a Flying Start service?	No
Does this service provide the Welsh Language active offer?	This is a service that does not provide an 'Active Offer' of the Welsh language. It does not anticipate, identify or meet the Welsh language needs of people /children who use, or intend to use their service.

Summary

This was a focussed inspection.

Children are happy, settled and enjoy their time at the playgroup. They have adequate choice and opportunities to develop different skills and become independent. We saw positive, caring and affectionate interactions between staff and children. The setting has made improvements in the provision of play choices which are suitable for the age range of children attending. Arrangements for meeting the individual care needs of children has improved overall. Leaders understand their responsibility to safeguard children by making proper provision for their care and welfare and now provide them with the individual support required for their particular health need or disability. They have actioned some of the good practice recommendations made at the last inspection although we did not focus on these in detail.

Well-being

Children feel safe, happy and valued at the playgroup. They are free to choose what they want to play with and the toys and activities are appropriate for their age and stage of development. They frequently approach staff and enjoy spending time playing with them alongside their friends. For example, we heard lots of laughter at the investigation table when children counted the small toy bird's eggs as they placed them into their nests.

Children feel safe and secure as they are familiar with the routine of the playgroup. For example, they came into the playgroup calmly with big smiles on their faces as they were greeted by their familiar key workers. They selected toys and activities to play with and settled immediately.

Children develop positive, healthy relationships with their friends and staff and are happy to seek support when needed. Children behave very well and enjoy receiving praise from staff for good manners and being kind and helpful. The playgroup provides a calm and relaxed atmosphere.

Children's self -help skills are developing very well. They often wash their own hands and tidy up after play. They do this independently with support from the staff when needed. Children are gaining confidence in using simple Welsh words and phrases while answering simple commands and in songs.

Care and Development

This was a focused inspection, we have not considered this theme, in full.

Staff understand their responsibility to ensure that each child is provided with the individual support required for their particular health need or disability. We saw that children's individual care and behaviour management plans have been developed which has made a positive impact on their wellbeing. Staff have been provided with appropriate training which has impacted positively on the children's care.

Environment

This was a focused inspection, we have not considered this theme, in full.

Leaders understand their responsibility to ensure that all required safety checks for the premises are updated and available for inspection. We saw evidence that the gas and electrical safety checks for the building have been completed in the required time frame.

Leadership and Management

This was a focused inspection, we have not considered this theme, in full.

People who run the playgroup understand the importance of managing staff performance and ensuring that they have useful opportunities to discuss and reflect on the quality of their work. We saw that staff have now receive updated supervision to establish clear improvement targets for their development.

Recommendations to meet with the National Minimum Standards

R1. Develop the planning for activities to help children practice new skills.

R2. Ensure that the environment offers a good choice of activities and resources suitable for all age groups of children attending.

R3. Ensure all risk assessments are reviewed regularly and any potential hazards are addressed without delay.

Summary of Non-Compliance	
Status	**What each means**
New	This non-compliance was identified at this inspection.
Reviewed	Compliance was reviewed at this inspection and was not achieved. The target date for compliance is in the future and will be tested at next inspection.
Not Achieved	Compliance was tested at this inspection and was not achieved.
Achieved	Compliance was tested at this inspection and was achieved.

We respond to non-compliance with regulations where poor outcomes for people, and / or risk to people's well-being are identified by issuing Priority Action Notice (s).

The provider must take immediate steps to address this and make improvements. Where providers fail to take priority action by the target date we may escalate the matter to an Improvement and Enforcement Panel.

Priority Action Notice(s)		
Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
24	The registered person has failed to ensure that each child is provided with the individual support required for their particular health need or disability .	Achieved
20	The registered person has failed to safeguard children by making proper provision for their care and welfare at all times.	Achieved

Where we find non-compliance with regulations but no immediate or significant risk for people using the service is identified we highlight these as Areas for Improvement.

We expect the provider to take action to rectify this and we will follow this up at the next inspection. Where the provider has failed to make the necessary improvements we will escalate the matter by issuing a Priority Action Notice.

Area(s) for Improvement		
Regulation	Summary	Status
N/A	No non-compliance of this type was identified at this inspection	N/A
25	The registered person has failed to ensure that risks to the health and safety of children are identified and eliminated.	Achieved
29	The registered person has failed to ensure that all employees who look after children receive appropriate supervision in order to develop clear targets for development.	Achieved

Date Published 12/04/2022