

Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31st March 2024.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	Haulfryn Care Limited		
The provider was registered on:	20/06/2018		
The following lists the provider conditions:	There are no imposed conditions associated to this provider		
The regulated services delivered by this provider were:	Haulfryn Care Limited		
	Service Type	Care Home Service	
	Type of Care	Adults Without Nursing	
	Approval Date	20/06/2018	
	Responsible Individual(s)	Clare Roberts	
	Manager(s)	Abbie Edwards, Clare Roberts	
	Maximum number of places	23	
	Service Conditions	There are no conditions associated to this service	

Training and Workforce Planning

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider	We have a matrix of mandatory and enhanced training that we feel each team member supporting the people who live at Haulfryn needs to do their role effectively. These are monitored on a monthly basis, to ensure that team members remain up to date. Team members are provided with time either on shift, or in specific training sessions to complete training. We ask each team member within their support and supervision session what training they would benefit from, and then source the training.
Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider	To help us retain team members we ensure that we have an ethos of open door, and a compassionate leadership team. We have a team member of the month initiatives, where all stakeholders are able to vote for. We ensure that our staffing levels are high, and we are accredited to the Real Living Wage, where we make a commitment to all team members. We use social media and indeed when we do need to recruit, and practice values based recruitment, recognising people's values & how they benefit the team

Service Profile

Service Details

Name of Service	Haulfryn Care Limited
Service Telephone Number	01978762203
What is/are the main language(s) through which your service is provided?	English Medium with some bilingual elements
Other languages used in the provision of the service	Welsh

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	29
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Fees Charged

The minimum weekly fee payable during the last financial year?	900
The maximum weekly fee payable during the last financial year?	910
If you wish to add further detail or comment regarding the scale of charges please do so below	

Complaints

Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	1
Total number of formal complaints made during the last financial year	1
What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?	We use a process of continuous reflection whereby we look at and process what is working well, and what not so well and how we can use this information to drive improvement. We complete surveys with the people who live at Haulfryn to collect their thoughts, views and ideas for Haulfryn, and how we can use the feedback to improve our services.

Service Environment

How many bedrooms at the service are single rooms?	22
How many bedrooms at the service are shared rooms?	0
How many of the bedrooms have en-suite facilities?	17
How many bathrooms have assisted bathing facilities?	3
How many communal lounges at the service?	3
How many dining rooms at the service?	3
Provide details of any outside space to which the residents have access	We have a flat garden area along the front of the building, with a dated access. The front garden has panoramic views of the Welsh Countryside. There is a gazebo, and several seated areas for people to enjoy the outside as they please, recognising the importance of people being able to be outside. We have a garden table and chairs should people wish to enjoy meals outside.
Provide details of any other facilities to which the residents have access	The people who live at Haulfryn have access to our kitchen area, should they wish to help with the running of the home, or with meals etc. People are able to have full access to the gardens, including helping to maintain the gardens.

Communicating with people who use the service

Identify any non-verbal communication methods used in the provision of the service	
Picture Exchange Communication System (PECS)	No
Treatment and Education of Autistic and related Communication-handicapped Children (TEACCH)	No
Makaton	No
British Sign Language (BSL)	No
Other	No

The Responsible Individual must prepare the statement of compliance.

CIW have published [guidance](#) on completing the quality of care review which provides advice on what could be contained within the statement of compliance.

Set out your statement of compliance in respect to the four well-being areas below.

The extent to which people feel their voices are heard, they have choice about their care and support, and opportunities are made available to them.

Feedback recognises that, as a whole service, that we capture the things that matter and are important to the people we support. This information is fed into the support we provide, ensuring that our approaches are individual to each person.

Feedback shows that we proactively listen and react to the voices of people, and that our care planning is fluid through the capture of knowledge gained by team members, outside agencies and friends and families. Our ethos at Haulfryn is to always push ourselves forward, and not to stand still. The development of the care planning process is considered critical and demonstrates that we are continually improving the delivery of the care and support provided, thus working towards positive outcomes.

Feedback shows that we are approachable, and that we treat people with the respect and dignity they so very much deserve. We continue to welcome all stakeholders into Haulfryn, in a homely manner, something that we feel is extremely important to Haulfryn and the service that we provide.

Feedback shows that we empower people, ensuring that they make genuine choices and decisions about their care and support, recognising people's strengths, and actively using these strengths to support people to remain independent. This empowerment to be independent ensures the person feels able to take risks and express how they feel in a safe, welcoming and homely environment.

We remain focussed on recognising natural relationships and using these to benefit both the people who live at Haulfryn and the team. This builds on the trust between the person living at Haulfryn and the team around them, building confidence in the relationship and ensures that people receive support in a way that matters to them.

<p>The extent to which people are happy and supported to maintain their ongoing health, development and overall wellbeing. For children, this will also include intellectual, social and behavioural development.</p>	<p>Feedback tells is that we meet the ongoing health needs of the people who live at Haulfryn in a timely way, whilst keeping the important people in their lives up to date.</p> <p>We are extremely happy with feedback from the people who live at Haulfryn in that they feel happy at Haulfryn and that they would recommend Haulfryn.</p> <p>Feedback is really reassuring in that friends and family not only feel that we are always trying to better ourselves as a service but that if they did ever notice an area for improvement, that they feel that they can speak to us about it. This is the open relationship we strive for, with an emphasis on partnership working for the best possible outcomes for the person we are supporting, consistently putting the person at the centre of all we do. Feedback also says that we afford friends and family with support, an aspect of the service provided at Haulfryn we feel is vital, to help support them through what can be a difficult time in their lives.</p> <p>We strive to build really good relationships with outside agencies, such as GP's and local district nurse teams, to ensure that we have the support network around us to deliver the support to those living at Haulfryn. We see this collaborative working, and trust within these collaborative relationships, fundamental to ensuring the quality of the service provided to the people who live at Haulfryn.</p> <p>Throughout the feedback references are made to how the team genuinely care for the people they support, as a management team we see this day in day out and it's heartwarming to see it being recognised by visitors coming into Haulfryn and is testament to the team and the compassion and kindness they instil into their roles.</p> <p>We continue to monitor falls in accordance with the North Wales Prevention and Management of Falls in care Homes Pathway. We conduct trend analysis to provide proactive actions to help reduce falls. Management actively seeks out and participates in any relevant falls prevention training to ensure that we always remain up to date with our knowledge around falls prevention and management.</p> <p>We continue to use positive risk taking to ensure people living at Haulfryn do not feel restricted. We recognise distressed responses increase where frustrations and anxieties are felt around being restricted and therefore, we actively work with the people living at Haulfryn to ensure that they are happy, well and engaged with the household and people around them.</p>
<p>The extent to which people feel safe and protected from abuse and neglect.</p>	<p>Safeguarding referrals are routinely made in accordance with the rules set out by Care Inspectorate Wales and the Local Authorities. We have made one referral in the last 6 months.</p> <p>All team members receive regular training to identify and report when safe care practices fall short.</p> <p>We have an open management ethos at Haulfryn, this helps us build working relationships with the people who live at Haulfryn, their family and friends. Open communication is a two-way process that helps us to develop better care planning. We feel this approach works well within our team also as they feel comfortable to raise any concerns in a way that works to reduce risk across Haulfryn, and we are pleased that this approach is reflected in the feedback we have received across all of the surveys completed. The culture at Haulfryn is very much a proactive one, that nurtures the safe environment for all who live here. This is very important to ensure people feel safe and protected at all times.</p> <p>It's good to see that both people living at Haulfryn and their friends and families feel that they are safe at Haulfryn and is treated with dignity and respect all of the time. It's also reassuring to see that people feel that management are available to speak to should they have any concerns, emphasising the open office culture we work hard to achieve.</p>

The extent to which people live in accommodation that best supports their wellbeing and achievement of their personal outcomes.

We are happy that people feel welcomed into Haulfryn. This is very important to us, we know visitors like to support their loved ones as much as possible, it makes them happy, and working together with family and friends benefits all.

We are grateful for all the comments to the open questions in terms of what Haulfryn does well and what we could look to improve. There are many really positive comments about what we do well, particularly those related to being person-centred, compassionate care being provided, being a home from home, and the activities that take place each day. These comments we hold in high regard because they are incredibly important to the ethos and values of Haulfryn.

All feedback received is used during support and supervision to promote good practice from the perspective of the people living at Haulfryn, all feedback helps greatly in the process of continuous improvement.

The following section requires you to answer questions about the staff and volunteers working at the service.

Number of posts and staff turnover

The total number of full time equivalent posts at the service (as at 31 March)	31
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The following section requires you to answer questions about each staff type including information about the number of filled and vacant posts, the training undertaken, the contractual arrangements in place and the qualifications of those staff.

The information entered should relate to the period during which the staff member has been working for the provider only.

Staff Type

Service Manager

Does your service structure include roles of this type?	Yes
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Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.

Filled and vacant posts

No. of staff in post	1
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No. of posts vacant	0
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Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	0
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Health & Safety	1
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Equality, Diversity & Human Rights	1
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Infection, prevention & control	1
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Manual Handling	1
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Safeguarding	1
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Medicine management	1
Dementia	1
Positive Behaviour Management	1
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	SIX STEPS ANNUAL UPDATE PREVENTING DEHYDRATION IN OLDER PEOPLE ARTHRITIS FOOD ALLERGEN AWARENESS COMPASSIONATE COMMUNICATION ASSESSING STAFF COMPETENCE TO ADMINISTER MEDICINES DE ESCULATING TECHNIQUES MEDICATION AND SWALLOWING DIFFICULTIES ASEPTIC NON TOUCH TECHNIQUE SUPPORTING NEURODIVERSE STAFF AUDIOLOGY
Contractual Arrangements	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
Outline below the number of permanent and fixed term contact staff by hours worked per week.	
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
Staff Qualifications	
No. of staff who have the required qualification to be registered with Social Care Wales as a Service Manager	1
No. of staff working toward required/recommended qualification to be registered with Social Care Wales as a Service Manager	0
Deputy service manager	
Does your service structure include roles of this type?	No
Other supervisory staff	
Does your service structure include roles of this type?	Yes
Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.	
Filled and vacant posts	
No. of staff in post	2
No. of posts vacant	0

Training undertaken during the last financial year for this role type.

Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.

Induction	0
Health & Safety	2
Equality, Diversity & Human Rights	2
Infection, prevention & control	2
Manual Handling	2
Safeguarding	2
Medicine management	2
Dementia	2
Positive Behaviour Management	2
Food Hygiene	2

Please outline any additional training undertaken pertinent to this role which is not outlined above.

DEMENTIA INTREPRETER
 REFLECTIVE PRACTICE
 MENTAL CAPACITY
 SLEEP
 PERSONALITY DISORDERS
 ARTHRITIS
 COMMUNICATION WITH ELDERS
 SIX STEPS
 DEEP: MAGIC MOMENTS & TRAGIC MOMENTS
 MENTAL CAPACITY
 DIVERSITY, EQUALITY AND INCLUSION
 COMPASSIONATE COMMUNICATION
 DE ESCULATING TECHNIQUES
 PRESSURE CARE
 SUPERVISION AND APPRAISAL
 DIETETICS WEBINAR FOR NURSING & RES
 DEPRIVATION OF LIBERTY SAFEGUARDS
 FALLS PREVENTION
 CLINICAL SKILLS
 SWALLOWING AWARENESS
 WOUND CARE
 AUTISM AND LEARNING DISABILITES
 NUTRITION AND DIET
 COMPASSIONATE LEADERSHIP
 FOOD ALLERGEN AWARENESS
 HACCP
 MEDICATION AND SWALLOWING DIFFICULTIES
 COACHING & MENTORING
 ASEPTIC NON TOUCH TECHNIQUE
 CONSENT
 INFORMATION GOVERNANCE
 SUPPORTING NEURODIVERSE STAFF
 AUDIOLOGY
 DELIRIUM AWARENESS
 WELSH LANGUAGE AWARENESS
 COSHH
 RISK ASSESSMENT

Contractual Arrangements

No. of permanent staff	2
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0

Outline below the number of permanent and fixed term contact staff by hours worked per week.

No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	1

No. of part-time staff (16 hours or under per week)	0
<div>Staff Qualifications</div>	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	2
No. of staff working towards the required/recommended qualification	0
<div>Nursing care staff</div>	
Does your service structure include roles of this type?	No
<div>Registered nurses</div>	
Does your service structure include roles of this type?	No
<div>Senior social care workers providing direct care</div>	
Does your service structure include roles of this type?	Yes
<div>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</div>	
<div>Filled and vacant posts</div>	
No. of staff in post	6
No. of posts vacant	0
<div> <p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p> </div>	
Induction	0
Health & Safety	2
Equality, Diversity & Human Rights	0
Infection, prevention & control	6
Manual Handling	4
Safeguarding	3
Medicine management	6
Dementia	4
Positive Behaviour Management	0
Food Hygiene	4

Please outline any additional training undertaken pertinent to this role which is not outlined above.	MENTAL CAPACITY CHAIR BASED EXERCISES REFLECTIVE PRACTICE ACTIVITIES AT END OF LIFE COMMUNICATION WITH ELDERLY CONTINANCE PROMOTION ASEPTIC NON TOUCH TECHNIQUE CONTINANCE PROMOTION INTRODUCTION TO ACTIVITY PROVISION AND THE WHOLE HOME APPROACH DEPRIVATION OF LIBERTY SAFEGUARDS ACTIVITIES FOR PEOPLE LIVING WITH DEMENTIA MENTAL CAPACITY incl DOL'S / LPS DEEP: SENSES FRAMEWORK SIX STEPS DEEP: MAGIC MOMENTS & TRAGIC MOMENTS ASSESSING STAFF COMPETENCE TO ADMINISTER MEDICINES FALLS PREVENTION AWARENESS UNDERSTANDING DEMENTIA ACTIVITIES FOCUS ED ADVOCACY AWARENESS FOOD ALLERGEN AWARENESS DIGNITY IN CARE PRINCIPLES OF PERSON CENTRED CARE HAULFRYN CARE - PERSON CENTRED THINKING TOOLS SWALLOWING AWARENESS MEDICATION AND SWALLOWING DIFFICULTIES CONSENT SEPSIS SUPPORTING NEURODIVERSE STAFF DELIRIUM AWARENESS OUTBREAK MANAGEMENT SKIN CARE AGEING
<div>Contractual Arrangements</div>	
No. of permanent staff	6
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
<div>Outline below the number of permanent and fixed term contact staff by hours worked per week.</div>	
No. of full-time staff (35 hours or more per week)	1
No. of part-time staff (17-34 hours per week)	4
No. of part-time staff (16 hours or under per week)	1
<div>Typical shift patterns in operation for employed staff</div>	
Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	Shift supervisors work over 8am - 8pm. There is always at least one supervisor or lead in the building. All night team workers are trained to the same level, with one extra team member always on call should they be needed, and management always available 24/7 for advice and guidance. Team members have different shift patterns, to fit in with their home lives, but these are organised in a way that ensure that we have consistent leadership across each day.
<div>Staff Qualifications</div>	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	6
No. of staff working towards the required/recommended qualification	0

Other social care workers providing direct care	
Does your service structure include roles of this type?	Yes
<p>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</p>	
<p>Filled and vacant posts</p>	
No. of staff in post	23
No. of posts vacant	1
<p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p>	
Induction	5
Health & Safety	20
Equality, Diversity & Human Rights	13
Infection, prevention & control	23
Manual Handling	16
Safeguarding	23
Medicine management	17
Dementia	16
Positive Behaviour Management	14
Food Hygiene	23

Please outline any additional training undertaken pertinent to this role which is not outlined above.	ACTIVITIES AT END OF LIFE ACTIVITIES FOR PEOPLE LIVING WITH DEMENTIA ADVOCACY AWARENESS AGEING ARTHRITIS ASEPTIC NON TOUCH TECHNIQUE CHAIR BASED EXERCISES COMMUNICATION WITH ELDERS CONFIDENTIALITY CONSENT CONTINANCE PROMOTION DEEP: MAGIC MOMENTS & TRAGIC MOMENTS DEEP: SENSES FRAMEWORK DELIRIUM AWARENESS DEMENTIA INTREPRETER DEMENTIA JEWELS DEPRIVATION OF LIBERTY SAFEGUARDS DIABETES DIGNITY IN CARE EATING DISORDER EPILEPSY FALLS PREVENTION AWARENESS FIRE TRAINING FOOD ALLERGEN AWARENESS HAULFRYN CARE - PERSON CENTRED THINKING TOOLS INTRODUCTION TO ACTIVITY PROVISION AND THE WHOLE HOME APPROACH MANAGING DISTRESSED RESPONSES MENTAL CAPACITY MENTAL HEALTH AWARENESS NUTRITION AND DIET ORAL HEALTH ORAL HYGIENE OSTEOPOROSIS PAIN MANAGEMENT PERSON CENTRED CARE PRESSURE CARE REFLECTIVE PRACTICE ROLE OF THE CARE WORKER SEPSIS SIX STEPS SKIN CARE SLEEP STROKE SWALLOW AWARENESS THERAPUTIC ACTIVITIES UNDERSTANDING DEMENTIA ACTIVITIES FOCUS ED WELSH LANGUAGE AWARENESS WOUNDCARE
<div>Contractual Arrangements</div>	
No. of permanent staff	21
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	2
No. of Non-guaranteed hours contract (zero hours) staff	0
<div>Outline below the number of permanent and fixed term contact staff by hours worked per week.</div>	
No. of full-time staff (35 hours or more per week)	3
No. of part-time staff (17-34 hours per week)	16
No. of part-time staff (16 hours or under per week)	2
<div>Typical shift patterns in operation for employed staff</div>	

Set out the typical shift patterns of staff employed at the service in this role type. You should also include the average number of staff working in each shift.	We have various shift patterns to suit work / life balance for our team members. Our minimum staffing levels are 5 people 8am - 5pm, with at least one person being supervisory. At least 4 people 5pm - 8pm with at least one person being supervisory and at least two people overnight with both team members leading the shift. Management are available 24/7 for advice and guidance and one extra person is always on call over night should additional assistance ever be required.
<div>Staff Qualifications</div>	
No. of staff who have the required qualification to be registered with Social Care Wales as a social care worker	17
No. of staff working towards the required/recommended qualification	6
<div>Domestic staff</div>	
Does your service structure include roles of this type?	Yes
<div>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</div>	
<div>Filled and vacant posts</div>	
No. of staff in post	3
No. of posts vacant	0
<div>Training undertaken during the last financial year for this role type.</div> <div>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</div>	
Induction	0
Health & Safety	3
Equality, Diversity & Human Rights	0
Infection, prevention & control	2
Manual Handling	0
Safeguarding	2
Medicine management	0
Dementia	0
Positive Behaviour Management	0
Food Hygiene	0
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
<div>Contractual Arrangements</div>	
No. of permanent staff	3
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
<div>Outline below the number of permanent and fixed term contact staff by hours worked per week.</div>	

No. of full-time staff (35 hours or more per week)	0
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	2
<div>Staff Qualifications</div>	
No. of staff who have the required qualification	0
No. of staff working toward required/recommended qualification	0
Catering staff	
Does your service structure include roles of this type?	Yes
<div>Important: All questions in this section relate specifically to this role type only. Unless otherwise stated, the information added should be the position as of the 31st March of the last financial year.</div>	
<div>Filled and vacant posts</div>	
No. of staff in post	1
No. of posts vacant	0
<div>Training undertaken during the last financial year for this role type.</div> <div>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</div>	
Induction	0
Health & Safety	1
Equality, Diversity & Human Rights	0
Infection, prevention & control	1
Manual Handling	1
Safeguarding	0
Medicine management	0
Dementia	1
Positive Behaviour Management	0
Food Hygiene	1
Please outline any additional training undertaken pertinent to this role which is not outlined above.	SWALLOW AWARENESS MENTAL CAPACITY DEMENTIA INTERPRETER FOOD ALLERGEN AWARENESS PRINCIPLES OF PERSON CENTRED CARE HAULFRYN CARE - PERSON CENTRED THINKING TOOLS
<div>Contractual Arrangements</div>	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
<div>Outline below the number of permanent and fixed term contact staff by hours worked per week.</div>	
No. of full-time staff (35 hours or more per week)	1

No. of part-time staff (17-34 hours per week)	0
No. of part-time staff (16 hours or under per week)	0
<div>Staff Qualifications</div>	
No. of staff who have the required qualification	1
No. of staff working toward required/recommended qualification	0
Other types of staff	
Does your service structure include any additional role types other than those already listed?	Yes
List the role title(s) and a brief description of the role responsibilities.	Administration Manager - supports the running of the home with administration duties
<div>Filled and vacant posts</div>	
No. of staff in post	1
No. of posts vacant	0
<div> <p>Training undertaken during the last financial year for this role type.</p> <p>Set out the number of staff who undertook relevant training. The list of training categories provided is only a sample of the training that may have been undertaken. Any training not listed can be added to 'Please outline any additional training undertaken pertinent for this role which is not outlined above'.</p> </div>	
Induction	0
Health & Safety	1
Equality, Diversity & Human Rights	0
Infection, prevention & control	0
Manual Handling	0
Safeguarding	0
Medicine management	0
Dementia	0
Positive Behaviour Management	0
Food Hygiene	0
Please outline any additional training undertaken pertinent to this role which is not outlined above.	
<div>Contractual Arrangements</div>	
No. of permanent staff	1
No. of Fixed term contracted staff	0
No. of volunteers	0
No. of Agency/Bank staff	0
No. of Non-guaranteed hours contract (zero hours) staff	0
<div>Outline below the number of permanent and fixed term contact staff by hours worked per week.</div>	
No. of full-time staff (35 hours or more per week)	0
No. of part-time staff (17-34 hours per week)	1
No. of part-time staff (16 hours or under per week)	0
<div>Staff Qualifications</div>	
No. of staff who have the required qualification	0

No. of staff working toward required/recommended qualification	0
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